

Garrett Surman

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Objective

I am a graduate of Computer Science who is seeking a full-time role in software development to ultimately utilize the skills and knowledge I've gained through formal education, and previous experience to progress my career in the exciting tech arena. I'm eager to prove myself by taking ever-increasing challenges while providing real business value and building upon my skill set as an ambitious individual simultaneously.

Languages and Technologies

- Java, JavaFX, C#, VB, HTML5, CSS3, Bootstrap5, Objective-C, PHP, Python, SQL, JavaScript, JQuery, .NET, XML, Swift, JUnit, Kotlin, Asp.Net
- OSX, Windows(7/8/10/11), Linux/Ubuntu
- Visual Studio, Android Studio, IntelliJ, Eclipse, Xcode, Office, Access, Git, Visio

Qualifications and Accomplishments

- Personally published an Android app to the Google Play Store.
- Oracle Java SE 11 Explorers Badge.
- Managed online content including creating instructional videos on laptop repair.
- Adapts quickly to new ideas, seeks out new skills and technologies.
- Great time management skills learned from working full time and going to school full time.
- Led after school coding camp for young adults at Grafton Public library.
- HAM radio Technician level licensed - KE8YUM

Education

University Of Akron – Akron OH

Bachelors of Software Development (Programming Option) 2021

Lorain County Community College – Elyria OH

Associate of Mobile Application Development, 2016

Associate of Web Design and Development, 2017

Experience

IT Contractor

Ricoh USA, Compunnel - Parma OH - 2024

UAT application builds

Set up accounts and assist end users

Escalate support request and document issues

Create SOP and log of projects

IT Contractor

Cleveland Clinic, Tek Systems – Beachwood OH - Remote - 2022

Resolve or dispatch up to 50 calls a day with Service Now

Work with health records in a manner that adheres to HIPAA regulations

Correct problems with Active Directory and SSO

Reset users password and accounts

Technical Service Manager, Shipping Director

Laptop Battery Express – Grafton OH -2016 - 2020

- Repair laptops and install batteries for customers
- Provide IT support throughout the company
- Manage shipping for domestic and international goods

Front End Website Developer

Website Solutions – Westlake OH - 2018 - 2019

- Maintain existing client websites
- Make timely changes in accordance to clients requests
- Update legacy sites to modern practices and design

Various Management Positions in the Service Industry

Seeing Double – North Olmstead OH - 2022 - 2023

Two Bucks - Middleburg Heights OH - 2020-2022

- Develop new weekly and monthly menu items
- Teach customers about history and nuances in cocktails and spirits
- Prepare syrups, infusions, juices and house recipes for use
- Cocktail building
- POS management
- Money management